

Clinicians guide to information visible from NHS app (as of 11.12.2023)

This guide is designed to help clinicians understand how the information entered into the clinical system is displayed and accessed by patients through their NHS app. The patient used for this guide is a test patient with a live electronic record.

Types of information visible by default

Consultation entries are visible almost immediately on the NHS app when the consultation is saved. This includes all free text comments, text messages and accumail. Consultations saved as a draft or with hidden visibility do not appear in the NHS app.

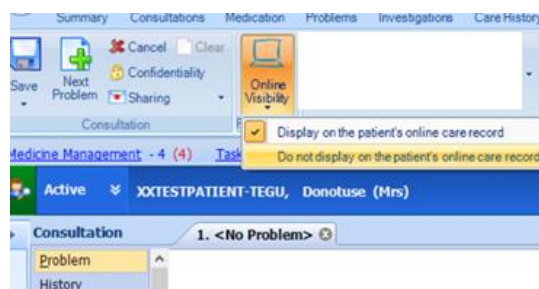
Information recorded in the following sections will appear in the NHS app unless the online visibility of the entry is changed: problems, results, and medication.

Appointments booked are visible on the app by default.

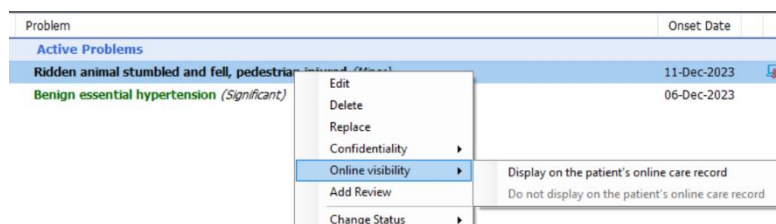
Entries made directly into care history, diary section or tasks do not current appear in the NHS app.

How to change visibility of entries

Consultation: Right click on the Online Visibility Icon



Problems, Medication and Investigations: Right click the entry



In the following pages, you will find a series of screenshots illustrating how entries are displayed in various sections of the EMIS system, alongside corresponding views of how this information is presented in the patient app. This side-by-side comparison aims to provide a clear understanding of how data entered EMIS is translated and made accessible to patients through the app.

Medication

On Emis:

Acute			
A	Enalapril 2.5mg tablets One To Be Taken Each Day -you will need a blood test for your kidneys within two weeks of starting this medication (~ 20/12/2023) , 28 tablet		06-Dec-2023 ACUDA, Caroline (Pharmacist)
B	Simvastatin 40mg tablets One To Be Taken At Night, 28 tablet		ACUDA, Caroline (Pharmacist)
Repeat			
C	Atorvastatin 20mg tablets One To Be Taken Each Day, 28 tablet	84%	84%
Pharmacy Text - Testing pharmacy note		08-Nov-2023	
Patient Text - Testing patient note		ACUDA, Caroline (Pharmacist)	

Note: information added to the Pharmacy Text or Patient Text is not visible on the NHS app, however the information in the patient directions is visible.

On NHS app:

Acute (short-term) medicines

Unknown Date

Simvastatin 40mg tablets

One To Be Taken At Night

28 tablet

6 December 2023

Enalapril 2.5mg tablets

One To Be Taken Each Day -you will need a blood test for your kidneys within two weeks of starting this medication (~ 20/12/2023)

28 tablet

No further information available.

You may see medical abbreviations that you are not familiar with.

[Help with abbreviations](#)

Repeat medicines: current

8 November 2023

Atorvastatin 20mg tablets

One To Be Taken Each Day

28 tablet

No further information available.

Prescription requests:

Patients can also view status of prescription requests through NHS app, and this updates almost immediately. Note: If a prescription is rejected, and a reason is entered on emis, the reason is currently not visible on the NHS app.

Status of your requests

The medicines your healthcare professional approves may be different to your request.

Waiting for approval

Atorvastatin 20mg tablets

One To Be Taken Each Day - 28 tablet

Requested: Monday 11 December 2023

Status of your requests

The medicines your healthcare professional approves may be different to your request.

Rejected

Atorvastatin 20mg tablets

One To Be Taken Each Day - 28 tablet

Requested: Monday 11 December 2023

Approved

Atorvastatin 20mg tablets

One To Be Taken Each Day - 28 tablet

Requested: Monday 11 December 2023

Consultations:

On Emis:

Date	Consultation Text	Status
11-Dec-2023 09:36	accuRx Consultation ACUDA, Caroline (Pharmacist)	
Comment	Email sent to outside agency, [REDACTED] Dear Colleague, RE: Donotuse Xxtestpatient-Tegu [REDACTED] Female Please find attached a referral for the above patient for your attention. Thanks, Caroline Ashfields P/Care Centre Attachments: Donotuse Xxtestpatient-Tegu Record Summary.pdf Caution: Email address of NHS professional this email is sent to will be visible to patient on the app if the visibility of the entry is not changed.	
11-Dec-2023 09:15	GP Surgery (ASHFIELDS P/CARE CENTRE) ACUDA, Caroline (Pharmacist)	
Problem	Ridden animal stumbled and fell, pedestrian injured (First)	
History	This will be a hidden consultation	
11-Dec-2023 09:13	GP Surgery (ASHFIELDS P/CARE CENTRE) ACUDA, Caroline (Pharmacist)	
History	This is a random consultation	
11-Dec-2023 09:08	GP Surgery (ASHFIELDS P/CARE CENTRE) ACUDA, Caroline (Pharmacist)	
History	This will be saved as a draft consultation to see if it is visible in the patient record	
09-Dec-2023 10:45	Telephone consultation (ASHFIELDS P/CARE CENTRE) ACUDA, Caroline (Pharmacist)	
Medication	(NOT ISSUED) Simvastatin 40mg tablets One To Be Taken At Night, 28 tablet	
Comment	Change of statin	
Follow up	[Inactive] Diary Entry Liver function test (17-Feb-2024 10:46) LFTs due (recommended 3 months post statin initiation) [Inactive] Diary Entry Measurement of serum lipid level (17-Feb-2024 10:46) Lipids due (recommended 3 months post statin initiation) [Inactive] Diary Entry Liver function test (09-Dec-2024 10:46) LFTs required 12 months post statin initiation Diary Entry Liver function test (17-Feb-2024 10:46) LFTs due (recommended 3 months post statin initiation) Diary Entry Measurement of serum lipid level (17-Feb-2024 10:46) Lipids due (recommended 3 months post statin initiation) Diary Entry Liver function test (09-Dec-2024 10:46) LFTs required 12 months post statin initiation	
06-Dec-2023 19:13	Administration note (ASHFIELDS P/CARE CENTRE) ACUDA, Caroline (Pharmacist)	
Comment	Testing Administration note : testing	
06-Dec-2023 19:12	Administration note (ASHFIELDS P/CARE CENTRE) ACUDA, Caroline (Pharmacist)	
Additional	Medication review done by pharmacist	
06-Dec-2023 19:07	Administration note (ASHFIELDS P/CARE CENTRE) ACUDA, Caroline (Pharmacist)	
Follow up	Diary Entry Follow-up (13-Dec-2023) ECG due	
06-Dec-2023 18:58	Administration note (ASHFIELDS P/CARE CENTRE) ACUDA, Caroline (Pharmacist)	
Result	Serum cholesterol level 8 mmol/L • Serum high density lipoprotein cholesterol level 2 mmol/L • Serum triglycerides level 5 mmol/L	
Additional	Template entry - EHR composition type Blood results template v15.5 by Ardens-Q Ltd.	
25-Oct-2023 09:42	Administration note (ASHFIELDS P/CARE CENTRE) ACUDA, Caroline (Pharmacist)	
Result	Target serum non high density lipoprotein cholesterol level 2.5 mmol/L	
25-Oct-2023 09:09	Administration note (ASHFIELDS P/CARE CENTRE) ACUDA, Caroline (Pharmacist)	
Comment	This is a dummy live test patient set up by NHS England to allow testing of online services.	
25-Oct-2023	Docman DOCMAN, PCTI (Mr)	
Additional	Attachment Use of Synthetic Data in Live Environments	

On NHS app:

Consultations and events

11 December 2023 9:36 am ACUDA, Caroline (Pharmacist) Comment	- Email sent to outside agency - Dear Colleague, RE: Donotuse Xxtestpatient-Tegu, 02-Apr-2023 Female; Please find attached a referral for the above patient for your attention; Thanks, Caroline; Ashfields P/Care Centre; Attachments: Donotuse Xxtestpatient-Tegu Record Summary.pdf
11 December 2023 9:13 am ASHFIELDS P/CARE CENTRE - ACUDA, Caroline (Pharmacist) History	This is a random consultation
9 December 2023 10:45 am ASHFIELDS P/CARE CENTRE - ACUDA, Caroline (Pharmacist) Medication	(NOT ISSUED) Simvastatin 40mg tablets One To Be Taken At Night, 28 tablet
Comment	Change of statin
6 December 2023 7:13 pm ASHFIELDS P/CARE CENTRE - ACUDA, Caroline (Pharmacist) Comment	- Administration note - Testing
6 December 2023 7:12 pm ASHFIELDS P/CARE CENTRE - ACUDA, Caroline (Pharmacist) Additional	Medication review done by pharmacist
6 December 2023 6:58 pm ASHFIELDS P/CARE CENTRE - ACUDA, Caroline (Pharmacist) Additional	- Template entry - EHR composition type - Blood results template v15.5 by Ardens-Q Ltd.
25 October 2023 9:42 am ASHFIELDS P/CARE CENTRE - ACUDA, Caroline (Pharmacist)	
25 October 2023 9:09 am ASHFIELDS P/CARE CENTRE - ACUDA, Caroline (Pharmacist) Comment	This is a dummy live test patient set up by NHS England to allow testing of online services.
25 October 2023 DOCMAN, PCTI (Mr)	
No further information available.	

You may see medical abbreviations that you are not familiar with.

Problems

On Emis

Active Problems			
A	Ridden animal stumbled and fell, pedestrian injured (Minor)	Consultation entry was hidden, so problem is also hidden. Note hidden visibility symbol	11-Dec-2023
B	Benign essential hypertension (Significant)		06-Dec-2023

On app:

Health conditions

6 December 2023

Benign essential hypertension

Significance: Significant

Status: Active

No further information available.

Documents

On Emis:

Summary

Consultations

Medication

Problems

Investigations

Care History

Diary

Documents

Referrals

+

Add

Edit

Delete

Sharing

List Attachments

Explore Attachments

Full Screen View

Filters

Text search

View/Print

Export

CR Config

Manage fit notes

Add/Edit

View

Filter

Print

Config

Fit note

Medicine Management - 2 (2)

Tasks - 18 (2)

Lab Reports - 2 (1)

Mail Inbox - 31 (28)

Active

XXTESTPATIENT-TEGU, Donotuse (Mrs)

Born 02-Apr-2018

Date	Document Type	Document Title
25-Oct-2023	Attachment	Use of Synthetic Data in Live Environments

On the app:

Documents

Attachment added on 25 October 2023

(DOCX, 680KB)

No further information available.

[Back](#)

Investigations

On Emis:

Date	Term	Value
06-Dec-2023	Serum triglycerides level	5 mmol/L
06-Dec-2023	Serum high density lipoprotein cholesterol level	2 mmol/L
06-Dec-2023	Serum cholesterol level	8 mmol/L
25-Oct-2023	Target serum non high density lipoprotein cholesterol level	2.5 mmol/L
24-Oct-2023	Body mass index	30.5 kg/m2 stated by patient on reg form
24-Oct-2023	Standing height	160 cm stated by patient on reg form
24-Oct-2023	Body weight	78 kg stated by patient on reg form

On NHS app

Test results

Showing results from 2023

December 2023

[Serum cholesterol level](#)

6 December 2023 6:58 pm

Healthcare professional's comment

No comment

[Serum high density lipoprotein cholesterol level](#)

6 December 2023 6:58 pm

Healthcare professional's comment

No comment

[Serum triglycerides level](#)

6 December 2023 6:58 pm

Healthcare professional's comment

No comment

October 2023

[Target serum non high density lipoprotein cholesterol level](#)

25 October 2023 9:42 am

Healthcare professional's comment

No comment

[Body weight](#)

24 October 2023

Healthcare professional's comment

No comment

[Standing height](#)

24 October 2023

Healthcare professional's comment

No comment

[Body mass index](#)

24 October 2023

Healthcare professional's comment

No comment

End of available test results

Appointments

On Emis:

Appointments				
	02-Jan-2024	Appointment - ASHFIELDS P/CARE CENTRE	ACUDA, Caroline (Pharmacist) at 02-Jan-2024 08:30 : Test	Pharmacist

On the app:

Upcoming appointments

Tuesday 2 January 2024
8:30am

Appointment type
Pharmacist
Pharm Caroline & Kate NEW
We will call you on
ACUDA, Caroline (Pharmacist)

Location
ASHFIELDS P/CARE CENTRE

[Cancel this appointment](#)

NHS app also displays the Session Name for the appointment slot.